

25th September 2013

Mrs Mary Holman
Clerk
Ditchling Parish Council
Appleshade
38 East End Lane
Ditchling, Hassocks, East Sussex
BN6 8UP

Dear Mrs Holman

Water main upgrade in Keymer Road, Ditchling, East Sussex

As part of an ongoing programme to improve our water supply network, South East Water is to undertake a £45,000 scheme to upgrade approximately 30m of old water mains in Keymer Road with a new, larger ductile iron water mains.

Works are to be undertaken both within the highway outside our booster station site in Keymer Road, Ditchling and also within South East Water's land.

How will our customers benefit?

The existing section of water main forms an important part of our water supply network in the Ditchling and Hassocks area. This work is necessary to secure water supplies to the area as the population increases.

How can we ensure this work is done with minimum disruption?

To ensure the safety of our contractors, motorists and the public while this important work is carried out, it will be necessary to temporarily close Keymer Road for up to three weeks while work is undertaken within the highway.

The diversion route, which has been agreed in conjunction with East Sussex County Council and West Sussex County Council highways departments, will be clearly signposted. The diversion will take motorists along West Street (B2116), South Street, Clayton Road (B2112), New Road (B2112) and Brighton Road (A273).

Please be assured that access to homes, businesses and the St James' Montefiore Cricket Club will be maintained at all times, however if you would like to discuss access arrangements, please call us using the contact details above.

When is the work due to start?

Construction at our booster site is planned to start on Monday 21st October 2013 and is due to last approximately four weeks.

Rocfort Road

Snodland

Kent ME6 5AH

BILLING ENQUIRIES
0333 000 0001

AUTOMATED PAYMENT SERVICES
0333 00 00 247

WEBSITE
www.southeastwater.co.uk

WATER SUPPLY AND GENERAL ENQUIRIES
0333 000 0002

WATER SUPPLY OUT OF HOURS EMERGENCIES
0333 00 00 365

WEB EMAIL
www.southeastwater.co.uk/contact

South East Water Ltd
Registered in England No. 2679874

Registered Office: Rocfort Road,
Snodland, Kent ME6 5AH

ISO 9001 Certified
ISO 14001 Certified
OHSAS 18001 Certified
South East Water is an Investor in People



The closure of Keymer Road is due to begin on Saturday 26th October and is anticipated to last approximately three weeks, however our contractor will work hard to complete this section of work as quickly as possible.

Work will take place during normal office hours, however some work may also take place at weekends.

We have written to properties along the affected roads to ensure local residents and businesses have been warned about the scheme. They have been given details of how to contact South East Water if they have any concerns.

I hope this letter helps to answer any questions you may have, but if you have any further questions or concerns please do not hesitate to contact me. We shall ensure we keep you, along with those people affected by the work, updated on the progress of this important scheme.

On behalf of South East Water, may I thank you in advance for your co-operation and apologise for any inconvenience that these important works may cause.

Yours sincerely



James Smith
Delivery Manager